



# LIMITED AUTOMOTIVE WARRANTY

Thank you for purchasing a professional quality Global Window Film Product ("Product"). Global PET Films Inc. ("GPF") and installing independent Product Dealer ("Seller") are proud to provide you as the purchaser of the Product ("Buyer"), with a limited warranty ("Warranty") for "Coverage Period" as mentioned below, beginning the date of purchase of the Product, provided the warranty is claimed solely by the Buyer within the geographies of Europe. This warranty is valid only if the application of Product is performed by a GPF authorized professional application technician. This warranty is not transferable to any other person or entity. This warranty is limited to the replacement of the defective Product and does not include any labor costs or expenses that might be incurred by Buyer to re-apply the Product.

## FILM TYPE PURCHASED

- | Product Type Purchased                      | Coverage Term                   |
|---|---------------------------------|
| <input type="radio"/> GLO Cool Films        | Ten (10) Years Limited Warranty |
| <input type="radio"/> QDP Ceramic Films     | Ten (10) Years Limited Warranty |
| <input type="radio"/> Nano Ceramic IR Films | Ten (10) Years Limited Warranty |



- | Product Type Purchased                        | Coverage Term                    |
|---|----------------------------------|
| <input type="radio"/> High Performance Films  | Seven (7) Years Limited Warranty |
| <input type="radio"/> NR Quick Dry Plus Films | Seven (7) Years Limited Warranty |
| <input type="radio"/> NR Quick Dry Films      | Three (3) Years Limited Warranty |

## LIMITED AUTOMOTIVE WARRANTY

Per the coverage term applicable for the Product, GPF/ Seller agrees to replace the Buyer's Product during coverage period in the event that the Buyer experiences defects which are limited to adhesion failure, peeling, bubbling, blistering, delamination and demetallization. GPF/ Seller further gives "The Won't Turn To Purple" warranty coverage on Product for the above mentioned coverage period. In the unforeseen event that the Buyer experiences a covered Product defect, Seller will remove and replace the defective Product upon warranty service authorization from GPF. The limited warranty coverage becomes void if installation of the Product violates any law or regulation of the State or Province where it may be used. Only those automotive window films that are in compliance with State or local laws are covered by this warranty.

This warranty is void unless the Product is applied by a GPF authorized professional application technician with proper care on interior glass surface of the vehicle. With the exception to the extent prohibited by applicable law, any implied warranties, including the implied warranty of merchantability or fitness for a particular purpose on this Product is expressly limited to coverage period of this warranty. Some States or Provinces provide for implied warranties and with this exception this warranty is hereby limited. This Warranty is exclusive and in lieu of all other warranties, agreements and similar obligations of Seller and/or GPF with respect to repair and/or replacement of the film. Under this Warranty the replacement of the film is the exclusive remedy which a Customer can obtain from Seller and/or GPF.

In no event shall Seller and/or GPF be responsible either in contract or tort for any damage or loss whether indirect, consequential, incidental, special or direct arising from the use or inability to use the film. This limitation of liability is limited to the extent it is accepted by applicable law and as provided under this Warranty Card. Seller's and/or GPF liability is limited to the warranty provided herein and no other warranties or representations are provided. No person, Seller, Distributor, Agent Dealer or Professional Installation Company is authorized to modify, change or extend the terms of this limited warranty or to assume or create any obligations or liabilities for Seller and/or GPF. Buyer hereby waves any rights to personal jurisdiction and any suit arising here from shall be heard exclusively in the court of the state of Maryland.

## COVERAGE LIMITATIONS

This warranty does not cover and GPF/Seller hereby disclaims all liabilities for any loss, damage, expense or cost as a result of poor installation quality, failure to adhere to International Window Film Association accepted installation procedures, misuse, unapproved application, Product abuse, improper Product care/ maintenance or cleaning, glass breakage, non automotive applications and/or non complying uses of the film and installation carried out by other than authorized installers.

## LAWS APPLICABLE AND JURISDICTION

This warranty provides for specific legal rights that may vary from State to State or Province to Province. This warranty shall be construed by the laws of the State of Maryland without regard to conflict of law principles. Disputes relating to this warranty shall not be referred to arbitration.

## MAKING A WARRANTY CLAIM

Buyer must contact the Seller within the applicable warranty period to initiate a warranty claim. GPF shall be solely responsible for determining validity of all claims and reserves the right to deny claims that do not meet the criteria as described above. Please follow these steps to initiate a Product warranty service claim:

1. Buyer must contact the Seller. If Seller is not available Buyer can initiate a warranty service claim by contacting the regional Product Distributor, USA Toll Free at 1.866.664.5622 and Canada Toll Free at 1.888.846.9578 or write to:

**Global PET Films, Inc. • Warranty Service Department • 101, Lake Forest Blvd., Suite # 410, Gaithersburg, MD 20877**

Upon warranty service authorization GPF will guide Buyer to Seller or to another independent window film dealer who has been authorized by GPF to perform the warranty service.

2. All requests for warranty service must be authorized by a GPF representative prior to warranty service commencement.

3. The following will be required to process a warranty service claim;

- The Buyer's original warranty certificate.
- The Buyer's original purchase invoice from the Seller.
- Copy of identity card in case of individual.
- Warranty shall not be valid if the dealer/Seller stamp and signature are not affixed on the warranty card.

## KEEP THIS WARRANTY CERTIFICATE & ORIGINAL INSTALLATION INVOICE

### CUSTOMER (Buyer)

Name \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Phone (     ) \_\_\_\_\_

Installation Date \_\_\_\_\_

Dealership Name \_\_\_\_\_

Customer's Signature X \_\_\_\_\_

### DEALER (Seller)

Name \_\_\_\_\_

Business \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Phone (     ) \_\_\_\_\_

Dealer's Signature X \_\_\_\_\_

### DEALER Inprint

### VEHICLE

Year \_\_\_\_\_ Make \_\_\_\_\_ Model \_\_\_\_\_

VIN# (Last 6 Digits) \_\_\_\_\_

### FILM

#### Installed Film Location (Write In Type)

Eyebrow \_\_\_\_\_

Front Side \_\_\_\_\_

Rear Side \_\_\_\_\_

Rear \_\_\_\_\_

Misc. \_\_\_\_\_

#### Film Part Number

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Sale \$ \_\_\_\_\_ Tax \$ \_\_\_\_\_ Total \$ \_\_\_\_\_