



LIMITED COMMERCIAL WARRANTY

Installation Date _____

Thank you for purchasing a professional quality Global Window Film product (hereinafter GWF) for your commercial application. Global PET Films, Inc. (hereinafter GPF, marketing subsidiary for GWF manufacturer) and your installing independent window film dealer (Seller) are proud to provide the customer (Buyer) who purchased GWF with the following limited commercial warranty coverage.

FILM TYPE PURCHASED

Purchase Description

- ☐ Estate
- ☐ SunGate
- ☐ Reflective

Coverage Term

- ☐ 10-Year Limited Commercial Warranty Coverage
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Purchase Description

- ☐ Specialty, HP & NR QD+
- ☐ NR QD

Coverage Term

- ☐ 5-Year Limited Commercial Warranty Coverage
- ☐ 3-Year Limited Commercial Warranty Coverage

PRODUCT WARRANTY COVERAGE

Per the coverage term applicable for the GWF product Buyer has purchased, (indicated above) Seller agrees to remove and replace Buyer's GWF product at no cost should it experience defects such as adhesion failure, peeling, bubbling, blistering, delamination and demetallization.

Manufacturer
Backed Warranty
Coverage

LIMITATIONS

This limited commercial warranty coverage begins at date of installation, is extended to the Buyer and is not transferable. Warranty claim values are limited to the amount of the Buyer's original installation purchase invoice. Residential rentals are considered commercial properties and therefore qualify for this warranty coverage.

DISCLAIMERS

GPF is not liable for any loss or damage as a result of installation quality, improper maintenance, cleaning abuse, non commercial applications and/or non complying uses of the film. Warranty service repair does not renew or extend the original term of this warranty. This warranty does not include coverage for Thermal Shock Fracture (TSF) and/or Insulated Glass Unit (IGU) seal failure. For specific Thermal Shock Fracture & IGU seal failure information, see TSF & IGU warranty certificate GWF catalog #4040.

With the exception to the extent prohibited by applicable law, any implied warranties, including the implied warranty of merchantability or fitness for a particular purpose on these products is expressly limited in duration of this warranty. Some states or provinces provide for implied warranties and with this exception this warranty is hereby limited. This warranty is exclusive and in lieu of all other warranties, agreements and similar obligations of Seller and/or GPF with respect to repair and/or replacement of the film. The replacement of the film is the exclusive remedy of Seller and/or GPF. In no event shall Seller and/or GPF be responsible either in contract or tort for any damage or loss whether indirect, consequential, incidental, special or direct arising from the use or inability to use the film. This limitation of liability is limited to the extent it is accepted by applicable law. Seller's and/or GPF liability is limited to the warranty provided herein and no other warranties or representations are provided. No person, distributor agent dealer or professional installation company is authorized to modify, change or extend the terms of this limited warranty or to assume or create any obligations or liabilities for Seller and/or GPF. This warranty provides for specific legal rights that may vary from state to state or province to province. This agreement shall be construed by the laws of Florida without regard to conflict of laws principles. Buyer hereby waives any rights to personal jurisdiction and any suit arising here from shall be heard exclusively in the court of the state of Florida.

DEALER (Seller)

Name _____
Business _____
Address _____
City/State/Zip _____
Phone _____
Signature X _____

CUSTOMER (Buyer)

Name _____
Address _____
City/State/Zip _____
Phone _____
Signature X _____

Film Type

Part Number

Installed Location

Square Feet

Price

IMPORTANT CARE & MAINTENANCE TIPS - SEE REVERSE SIDE

Sub \$

Tax \$

Total \$



IMPORTANT CARE & MAINTENANCE TIPS

- ▶ **Don't Clean Your New Window Film for _____ days after installation.**
- ▶ For cleaning, a mild soapy water solution works best.
- ▶ When cleaning and drying the film always use soft non abrasive materials.
- ▶ The soapy solution Seller used during your window film installation will take time to dry.
- ▶ The dry time is determined by local weather conditions.
- ▶ During the dry time it is normal for a slight moisture-haze to appear although it will disappear.

LIMITED COMMERCIAL WARRANTY

WARRANTY CLAIMS

In the rare event Buyer experiences a covered product defect Seller will remove and replace the defective window film upon warranty service authorization by a GPF representative. If Seller is not available Buyer can initiate a warranty service claim by contacting the regional GWF distributor Toll Free at **866.664.5622**.

Upon GPF warranty service authorization the regional GWF distributor will provide to Seller or to another independent window film dealer who has been authorized to perform the warranty service, a credit payment for replacement GWF and reasonable labor charges limited to the amount of the Buyer's original installation purchase invoice. Warranty service credit payments for partial window film replacement will be prorated based on the percentage of defective film warranted. GPF and the regional GWF distributor reserve the right to authorize the independent window film dealer who will perform GWF warranty service.

WARRANTY CLAIM PROCEDURES

Please follow these steps to initiate a GWF warranty service claim:

1. Buyer must contact the Seller. If Seller is not available Buyer can initiate a warranty claim by contacting the regional GWF distributor Toll Free at **866.664.5622** or by writing to:

Global PET Films, Inc.
Warranty Service Department
9050 Pines Blvd. • Suite 415-425
Pembroke Pines, Florida 33024
Phone: 954.492.7990

2. All requests for warranty service must be authorized by a GPF representative prior to warranty service commencement.

3. The following papers will be required to process a GWF warranty service claim:

- A signed & dated warranty claim form - GWF catalog #4098
- The Buyer's product warranty certificate
- The Buyer's proof of purchase invoice from the Seller

KEEP THIS WARRANTY CERTIFICATE & ORIGINAL INSTALLATION INVOICE